

Order Assignment to the Driver

A driver can be assigned an order either through a broker (Freight Broker) or directly by the shipper (Shipper).

When an order is posted on the platform and is available for transport, it will be visible to drivers depending on the visibility settings of the order (e.g., available only to carriers, or open to all).

The driver will receive a notification about the order assignment through their dashboard or when a broker/shipper responds.

2. List of Available Orders

In the driver's dashboard, they will have a list of all available orders that have not yet been assigned to a driver.

The driver can view these orders with filtering options based on various criteria (e.g., type of transport, pick-up/delivery locations, type of cargo, etc.).

The available orders can include those posted by brokers or those available for direct work with the carrier.

3. Sending a Request for an Order

If a driver is interested in an order, they can send a request to the shipper or broker for consideration to transport the cargo.

Once the driver selects an order, they can send a request to the shipper or broker to confirm their willingness to fulfill the transportation.

The request will include the driver's information, vehicle details, and availability to complete the order.

4. Order Acceptance and Tracking

After the order is accepted by the shipper or broker, the driver will receive confirmation and can begin the transport.

The driver must send their real-time location to the broker and shipper during the entire transport period, allowing all parties to track the delivery progress.

The location will be sent automatically via the platform using the driver's GPS data and will be visible to both the broker and shipper on the map.

5. Additional Functions

The driver will be able to view a history of all orders they have applied for and the status of each order.

After completing the delivery, the driver must upload the Proof of Delivery (POD) document to confirm the cargo was delivered.

The driver can rate the shipper or broker after completing the transportation.